

Navy Electricity and Electronics Series (NEETS) CD-ROM Technical Solutions

1. How do I install the NEETS CD on a network system?

Answer: The NEETS CD is network compliant. To install the CD on a network, follow the "NEETS Network Installation Procedure" enclosed on this web site.

2. When I select the "All" option for installing the NEETS CD, the installation procedure aborts. What is the problem with the "All" installation option?

Answer: Installing all the files from the NEETS CD is a 2-step procedure. To install all the CD files, use the following procedure:

- (1) Install the CD using the "Typical" installation option. This option sets up the required directories and executable program files that enable the CD to run.
- (2) Install the CD using the "All" installation option. This option copies all the data files for the series onto the user's hard drive.

3. When installing the NEETS CD, I get error messages about missing files and the program attempts to remove my video player. How do I correctly install the CD?

Answer: The "Typical" installation is the best selection for installing the NEETS CD. In most cases, this installation choice will remove your video player from your current settings and place the file in a temporary file that you can reinstall later. A solution is to ignore the error message and click the "OK" button to bypass the media player upgrade. Computers equipped with operating systems higher than Windows® 3.1 are capable of displaying all media enclosed on this CD. You will not have to restart the installation procedure.

4. When I install the CD I get the following error message: "The version of ActiveMovie that you are trying to install is older than the one already present on your system." How do I correct my ActiveMovie setup?

Answer: The ActiveMovie player furnished on the NEETS CD is version 3.15 (also referred to as Mplayer.exe version 3.15). The ActiveMovie setup cannot upgrade an installed version of the software that is newer than version 3.15. A solution is to ignore the error message and click the "OK" button to bypass the media player upgrade. Computers equipped with operating systems higher than Windows® 3.1 are capable of displaying all media enclosed on this CD. You will not have to restart the installation procedure.

5. At the end of a "Full Type Installation," I get the following error message: "Reg Error: Cannot import C:\Program~1\NETPDTC\NEETSv1.00\bin\ebtcom.reg. Error opening file." How do I correct this problem?

Answer: Occasionally, the "ebtcom.reg" file does not download to your hard drive during the installation. To correct this problem, use the following procedure:

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- (1) Locate the "ebtcom.reg" file (the default file path is: " C:\Program files\NETPDTC\NEETSv1.00\bin\ebtcom.reg").
 - (2) Double click on the file name. This will download the file to the proper directory and update your computer.
 - (3) Restart your computer and access the NEETS data.
6. I am having problems installing the NEETS CD on my computer using Windows® 98 as my operating system. Why is the installation failing?

Answer: The NEETS September 1998 CD was designed to operate on a computer that uses a Windows® 3.1, Windows® 95, or Windows® NT operating system. To install the CD on a Windows®98 computer, use the "Typical Installation" option on the CD or install the CD on a computer that is setup as a network. Refer to the "NEETS Network Installation Procedures" on this web site for instructions.

7. I installed the NEETS CD on my computer; now, how do I install icons on my desktop?

Answer: There are two ways to access the NEETS modules after the CD is installed.

Procedure 1:

Using Windows® Explorer,

- a. Select "Start."
- b. Select "Programs."
- c. Select "NETPDTC."
- d. Select "NEETSv1.00."

Procedure 2:

Create a shortcut to the modules. Using your file manager program,

- a. Locate the "dtext" subdirectory. The default file path is:
"C:\NETPDTC\NEETSV1.00\BIN\DTEXT."
- b. **Right** click on the "dtext" file.
- c. Choose "Create Shortcut" from the menu options.
- d. Drag the shortcut to your desktop.
- e. Rename the shortcut "Shortcut to NEETS."

8. Why can't I view all the figures while studying from the NEETS CD?

Answer: To view figures while studying the NEETS CD, you must change your viewing options. To change the viewing options, use the following procedure:

- a. Open a module to study.

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- b. Double click on a "camera" icon to open a figure. Keep the figure open until you finish this procedure.
- c. From the topline menu, select "View."
- d. From the menu options, select "Content" and "INLINE." All the figures will appear with the text.

9. When I print from the NEETS CD, the figures do not print. What is the problem?

Answer: To print figures, you must first change your viewing option to "INLINE" so that all the figures open inside the text. See "Technical Solution #8" for changing your viewing option.

10. I have tried to install the program on three computers without success. The computers see the CD as a one-track audio CD. Should we reorder the CD?

Answer: Before you order another CD, use your file manager program to see if any data files exist on the CD. If the CD has data on it, thoroughly read the instructions enclosed with the CD. If the CD does not have data on it, reorder the CD. You may have received a blank CD.

11. I tried to install the CD on a Windows® NT computer and got a "cyclic redundancy check" error. Is there a problem with the CD?

Answer: This error has not been reported before and could be a specific problem at your training site. We recommend you remove any files that were downloaded to your hard drive during the first attempt. Read the instructions carefully and restart the installation process. If the error appears again, contact the addressee on the front of the CD.